

Employment Opportunity

Job Title

Security Technician

Status

Full Time

35 hours per week, on call as needed

Salary/Hourly

\$17.00 to start

Travel

Valid Driver's License Required.

Occasional driving required to job sites and/or remote offices for security system deployments and/or onsite troubleshooting.

Background

By joining our team you will be working with a team of talented technology professionals in a fast-paced, dynamic environment. You will be expected to work hard and be accountable, but you will also have the opportunity to learn and use the latest technology and develop new skillsets in your path towards being a security professional.

Job Description

Provides front-line Level 1, helpdesk support for all areas of physical security, including but not limited to alarm systems, surveillance systems and access control systems.

- Handle user calls, emails and service tickets related to security systems.
- Performs general security systems maintenance and basic troubleshooting. You will need to exercise your good judgement on when to escalate problems to a Senior Security Technician.
- Helps to prepare systems upgrades as required
- Hands on installation and/or troubleshooting, including physical handling of equipment.
- Performs basic end-user training on the installed systems
- Creates service tickets to document issues, resolutions and maintains accurate documentation of security systems.
- Updates job knowledge by participating in educational opportunities.
- Keeps all security system information and organizational information confidential at all times for both internal systems and client systems.
- Maintains the high level of safety consciousness at all times when handling equipment.

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